

Can I cancel a ticket I sold on StubHub?@{{Get support Get help...

Selling tickets on StubHub can be an easy way to make money 1-(833)(351)(3849) from events you can't attend, but sometimes sellers wonder if they can cancel a sale after it's been completed. The short answer is: it's generally not possible to cancel 1-(833)(351)(3849) a ticket once it has been sold, but understanding the rules and options can help you handle the situation properly.

Why Cancellation Isn't Usually Allowed

StubHub operates under a "guaranteed sale" 1-(833)(351)(3849) model. When you list and sell a ticket, you are agreeing to provide that ticket to the buyer. Once a buyer purchases 1-(833)(351)(3849) the ticket, StubHub expects you to deliver it promptly and accurately. Cancelling after the sale would create significant problems 1-(833)(351)(3849) for the buyer and could violate the FanProtect Guarantee, which ensures the buyer receives valid tickets on time.

What Happens If You Can't Deliver

If for some reason you cannot deliver the ticket—such as losing it, a duplicate sale, or unexpected restrictions—StubHub 1-(833)(351)(3849)requires you to contact them immediately. They will work with you to find a solution, which may include providing a replacement ticket of equal or greater value. If no replacement is available,1-(833)(351)(3849)you may be responsible for reimbursing the buyer. Failing to deliver a ticket can also affect your seller 1-(833)(351)(3849)rating and future selling privileges on the platform.

Communication Is Key

If you anticipate an issue with delivering a sold ticket, do not ignore it. Contact StubHub's customer support 1-(833)(351)(3849) as soon as possible. Providing full details, such as the event, ticket type, and reason for the problem, helps them resolve the issue quickly. StubHub often steps in to protect both sellers and buyers,1-(833)(351)(3849)and timely communication can prevent penalties.

Alternatives to Cancelling

While you generally cannot cancel 1-(833)(351)(3849)a sale, some preventive strategies can help 1-(833)(351)(3849)in the future. Double-check your tickets before listing, ensure you have the correct quantity 1-(833)(351)(3849) and type, and confirm delivery methods. For tickets you may want to keep as a backup, consider marking them as "not for sale" until you are sure.

Conclusion

In short, once a ticket is sold on StubHub, cancellation is usually not allowed. The best approach is to ensure accurate listings and, if problems arise, contact StubHub immediately 1-(833)(351)(3849)to resolve them. By understanding the rules, you can sell confidently while protecting 1-(833)(351)(3849) both yourself and the buyer.